

# The top 10 benefits we offer your business

## 1. ONE DEDICATED TRAVEL MANAGER

Your dedicated Travel Manager is an experienced professional that knows the industry and its operations, and is able to provide you with multiple travel itineraries with cost saving suggestions. They are also there to manage your travel credits and refunds where required.

# 2. MULTIPLE PAYMENT OPTIONS

Multiple payment platforms include a trading account facility subject to application.

#### 3. REPORTING

Improve your visibility on travel spend with regular dashboard reporting suited to your requirements.

#### 4. TECHNOLOGY

Booking systems allow us to hold prices on fares to assist with planning and one consolidated electronic itinerary with traveller specific profiles.

#### 5. AFTER-HOURS SUPPORT

Last minute changes, no call centres and access to your policies and profiles through 24/7 support stationed in Brisbane.

## 6. LEAN SERVICE FEE STRUCTURE

One service fee for the duration of a booking until you are safely back home. Multi stop flights, car and accommodation as well as any changes and after hours assistance are all included in the one service fee. Our fees are the most competitive in the market place including when comparing to online bookings, and we are fully disclosed.

# 7. STRENGTH OF FLIGHT CENTRE

Best fares and rates, excellent supplier relationships and the best of leisure and corporate deals.

## 8. LEVERAGE YOUR SPEND

We ensure your travel is tracked and rewarded through the relevant personal and corporate frequent flyer programs (eg Virgin Accelerate). Your dedicated Travel Manager is also an expert in how best to leverage your points by combining airline, hotel and car hire to maximise your benefit.

## 9. ELIMINATE CREDIT CARD TRANSACTION FEES

If you are able to make use of our credit facility, you automatically drop 2-3% on your current travel costs through negating the need for credit card transactions on all travel, including hotel and car incidentals.

#### **10. NO LOCK IN CONTRACTS**

Our service should speak for itself!.



# To find out more call Sally on 07 4529 8400 or email issa@flightcentre.com.au